

The Monizze card in daily use!



How does it work?



1 Activate your card by sms (instructions on the back of this letter) or through www.mymonizze.be.



2 Your employer transfers the amount of your vouchers to your Monizze account.



3 You receive an e-mail and/or an sms* to confirm that the vouchers have been transferred to your Monizze account.

*optional (decision of your employer)



4 Insert your card into the terminal and confirm the purchase amount with OK.

If the balance is insufficient you pay the difference with another payment method.



Where can you use the card?

Thousands of merchants accept the Monizze card.

Find these merchants on our mobile application for Android or IOS or by visiting www.monizze.be/en/where.

Your favorite store doesn't accept the Monizze card yet?

Suggest it on our mobile application or by visiting your personal account (www.mymonizze.be)!



Coupons

Download the coupons on your personal account www.mymonizze.be.



Check your balance

- **Mobile application:** download our application available on Android and IOS.
- **Internet:** log in to your personal account www.mymonizze.be.
- **SMS:** send MS to 3377 (0,15€ for each sms sent or received).
- **Receipt:** the balance is indicated on the receipt of some payment terminals.
- **Phone:** call 0800/212.17.



Check your most recent purchases

- **Mobile application:** download our application available on Android and IOS.
- **Internet:** log in to your personal account www.mymonizze.be.
- **SMS:** send MT to 3377 (0,15€ for each sms sent or received).



Block the card in case of loss or theft

- **Mobile application:** download our application available on Android and IOS.
- **Internet:** log in to your personal account www.mymonizze.be.
- **Phone:** call 078/05.33.77 (Monday to Saturday from 9h00 to 18h00).
- **Card Stop:** call 070/34.43.44.



Good to know

- The validity of your vouchers is available on your personal account via www.mymonizze.be.
- The vouchers are used in order of validity, the oldest are used first.
- When you block your card, a new one is automatically ordered by Monizze. This card will be issued within 10 days. The remaining balance of your old card will be automatically transferred to your new card.

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