

Congratulations, here is your new Monizze card! Activate it now.

Dear,

Welcome to Monizze!

Activate your card now by surfing to **myMonizze.be** or by sending an **sms** with your mobile phone.

Download the Monizze app (available on Android and iOS) and enjoy your vouchers and many more advantages.

Advantages such as:

- ✓ Get notified when receiving your vouchers
- ✓ Check your balance and most recent transactions
- ✓ Discover new places that correspond to your preferences
- ✓ Benefit from discounts
- ✓ Block your card in case of loss or theft
- ✓ And much more...

Kind regards,
The Monizze team



By activating your card, you accept the terms of use that are published on the website www.monizze.be

Practical information on the back →

ACTIVATE YOUR CARD **NOW!**



Send with your personal **mobile phone an sms** with

to **8844**

(or to +32 477/44.24.01 if you don't have a Belgian phone number).

You will receive a confirmation text.

OR








Go to www.myMonizze.be and enter your card number and email address. You will receive a confirmation email with an activation link.



YOUR CARD WILL ONLY WORK IF YOU ACTIVATE IT

DOWNLOAD THE MONIZZE APP NOW!

CHOOSE YOUR FAVORITE MONIZZE CHANNEL

		Monizze app	myMonizze.be
	View your balance and most recent transactions	✓	✓
	Find a merchant via the interactive map	✓	-
	Order your lunch	✓	-
	Call us and send us an email	✓	-
	Suggest a merchant	✓	✓
	Block your card	✓	✓

Give your permission to

	Get notified when receiving your vouchers	✓	✓
	Be warned when your vouchers are about to expire	✓	✓
	Receive recommendations to discover new places that correspond to your preferences	✓	-
	Enjoy contests and give your opinion in the context of a survey	-	✓



Coupons

Download the coupons on **the Monizze app** and/or on www.myMonizze.be



NO INTERNET ACCESS?

■ To view your balance:

- Send MS to 3377 (0,15€ for each text sent or received)
- Call 0800/212.17 (only accessible from a Belgian number)

■ To view your most recent transaction:

- Send MT to 3377 (0,15 € for each text sent or received)

■ To block your card:

- Call Monizze at 078/05.33.77 (Monday to Saturday from 8h30 to 18h00)
- Call Card Stop at 070/344.344 (24h/24 – 7d/7)

GOOD TO KNOW

- The vouchers are used **in order of validity**, the oldest are used first.
- When you block your card, **a new one is automatically ordered by Monizze**. This card will be delivered within approximately 10 working days. The remaining balance of your old card will be immediately transferred to your new card.

A question? Send us an email at support@monizze.be or call us on 078/05.33.77

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