

Monizze gift vouchers USER GUIDE



Hello,

Welcome to Monizze!

Good news! You have just received – or will soon receive – gift vouchers from your employer.

This guide is meant to facilitate the use of your new extra-legal benefit, the gift voucher.

Enjoy reading!



**The gift
voucher**

1

What is a gift voucher?

Gift vouchers are a form of corporate gifts that offer many advantages. You do not pay any taxes on the amount you receive, and gift vouchers can be used to make all kinds of purchases in many different stores. Gift vouchers stay **valid for a year**.

What can you buy with gift vouchers?

What makes this present a real gift is that it can be used to purchase products of all kinds. It's up to you whether you want to use your vouchers to pay for necessities, or instead splurge on something extra. Or maybe you would rather spoil one of your loved ones? In any case, don't forget to check beforehand which stores accept your Monizze gift vouchers (see point 5.)

Culture and leisure

Need some time for yourself? Use your gift vouchers to plan a day out at the zoo or to visit one of the many museums in Belgium! If you're more of a homebody, you can also relax by enjoying a book, a movie, or even a video game.

Multimedia and electro

Why not use this opportunity to buy a new television screen? Or maybe it's time to replace a broken appliance, be it your dishwasher or your toaster? For such spendings, an extra boost of purchasing power is always welcome!

Interior design

If you have upgrades planned for your house, you'll be happy for any financial help during your purchases. From the can of paint to freshen up a child's bedroom to the new curtains for the living room... There are so many possibilities that you soon might not recognize your own home! Of course, interior design is also a matter of details, so don't hesitate to treat yourself to a candle or two, a potted plant or a lovely picture frame.

Beauty, health and wellness

A new perfume, a make-up palette, a new pair of sunglasses... There are many ways to treat yourself. If the experience is more important to you than the object, you can also enjoy a manicure, a facial treatment or even a massage. Stress will seem like a faraway memory!

Clothing and accessories

A new shirt for the gentleman, a nice summer dress for the lady, cute pajamas for the little ones... And maybe warm socks for the whole family? Many stores that sell clothing and accessories accept the Monizze gift vouchers. You have no more excuse to say that you don't have anything to wear!

Gardening

To bring life to your balcony, your garden or your windowsill, there's nothing better than a plant or two. If you have a green thumb, you might use your gift voucher to finally start working on that vegetable patch of yours. Or you might just buy a cactus, which is most likely to survive. Another option



is to buy a chaise longue on which to lounge while you watch someone else take care of the gardening. It's all up to you!

Cooking

Buy what you need for a nice homecooked meal or treat yourself to a delicious dessert thanks to your gift vouchers! To share or to eat by yourself, depending on how hungry you are.

Sports and adventure

Are you an occasional sportsman or a hardened adventurer? No matter, gift vouchers are here for you! On foot, on a bike, in a kayak or on your skateboard, Monizze will equip you for every activity!

Travelling

Gift vouchers can only be spent in Belgium, but you can still use them in travel agencies and so plan your next trip abroad! If you would rather not go too far, you can travel within our borders and visit one of the many hotels and bed and breakfasts that accept your gift vouchers.

For the little ones

Gift vouchers are often granted for Saint-Nicholas or the winter holidays. These are generally times when we like to spoil our children, sometimes to the detriment of our wallets. So why not turn a gift for you into a gift for your little ones? Your vouchers can be used to buy them all kinds of clothes, books or toys!



2

Starting up with **Monizze**

Have you already received other Monizze extra-legal benefits (meal, eco, sport & culture, consumption vouchers or the corona premium)?

YES



A gift voucher account will be added to your existing profile, meaning you can continue to use the same Monizze card.

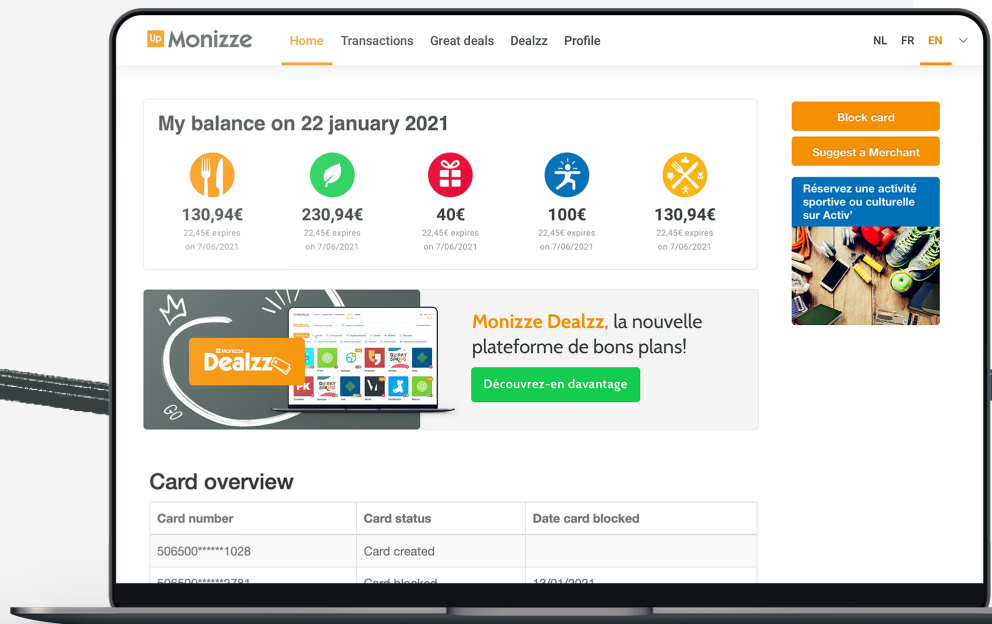
How does it work once you're in a store?

The payment terminal of a store affiliated to the Monizze network is programmed to accept your gift vouchers. If the store accepts several types of Monizze vouchers, simply specify which vouchers you would like to pay with once you're at the register.

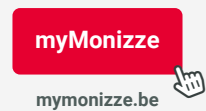
NO

You will soon receive your Monizze card in the mail. Follow the instructions enclosed beside it to activate your card. It's both simple and quick!





3. Log into myMonizze



Monizze puts at your disposal an online personal area called "myMonizze". It allows you to:



Check your balance



View your transaction history



Find out how long your vouchers are still valid

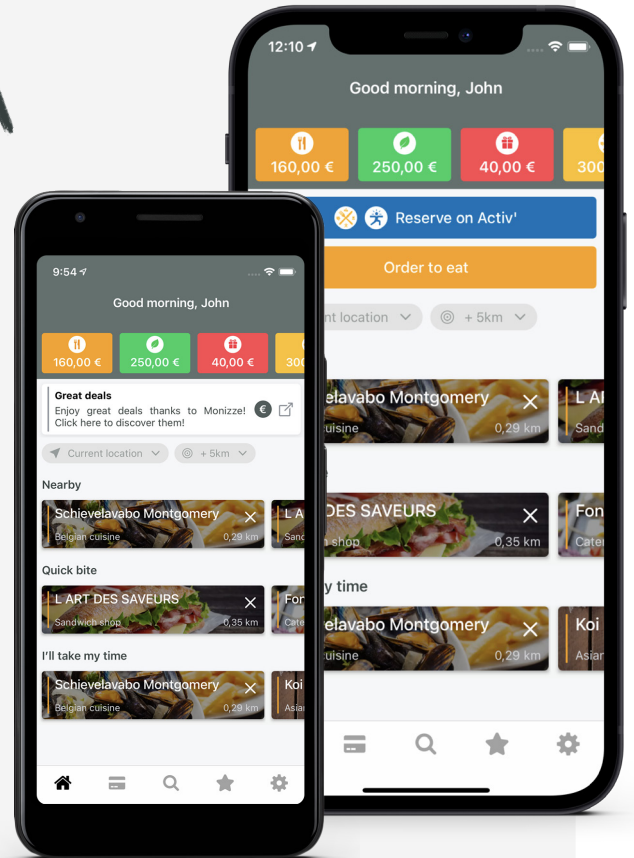


Access Monizze Dealzz, our deals-finding platform



Block your card

4. Download the Monizze app



All of Monizze, available 24/7 in your pocket. It's possible thanks to our mobile app. The Monizze app allows you to:



Check your balance



View your transaction history



Find out how long your vouchers are still valid



Block your card



Get notified each time new vouchers are uploaded to your account



Find a merchant near you who accepts the Monizze card



Access Monizze Dealzz, our deals-finding platform



Transfer a transaction from one type of vouchers to another

If another balance has been debited when you wanted to pay with your gift vouchers, you can use the Monizze app to transfer a transaction. Click on the vouchers' icon to open the transaction history. Select a transaction then click on "Transfer to another wallet." Select the gift voucher icon then click on "Confirm transfer."

5. Find a merchant who accepts your gift vouchers



Two possibilities are available for you to spend your gift vouchers:

A. In store, with your Monizze card

More than 30,000 stores in Belgium accept the Monizze card. Visit the Monizze website or the mobile app to find a shop near you that accepts your gift vouchers.

When you use our search engine, specify that you want to use the "gift" product, then input your zip code. You can also filter your search by product category.

[Buy in person](#)

www.monizze.be/en/buy-in-person/

B. Online, with your myMonizze account

Tired of looking for a parking space or queuing before the register? You can now buy online from the comfort of your own couch and still pay with your Monizze vouchers.

Discover all the online stores that accept Monizze!

For your search, please first select the "gift" product.

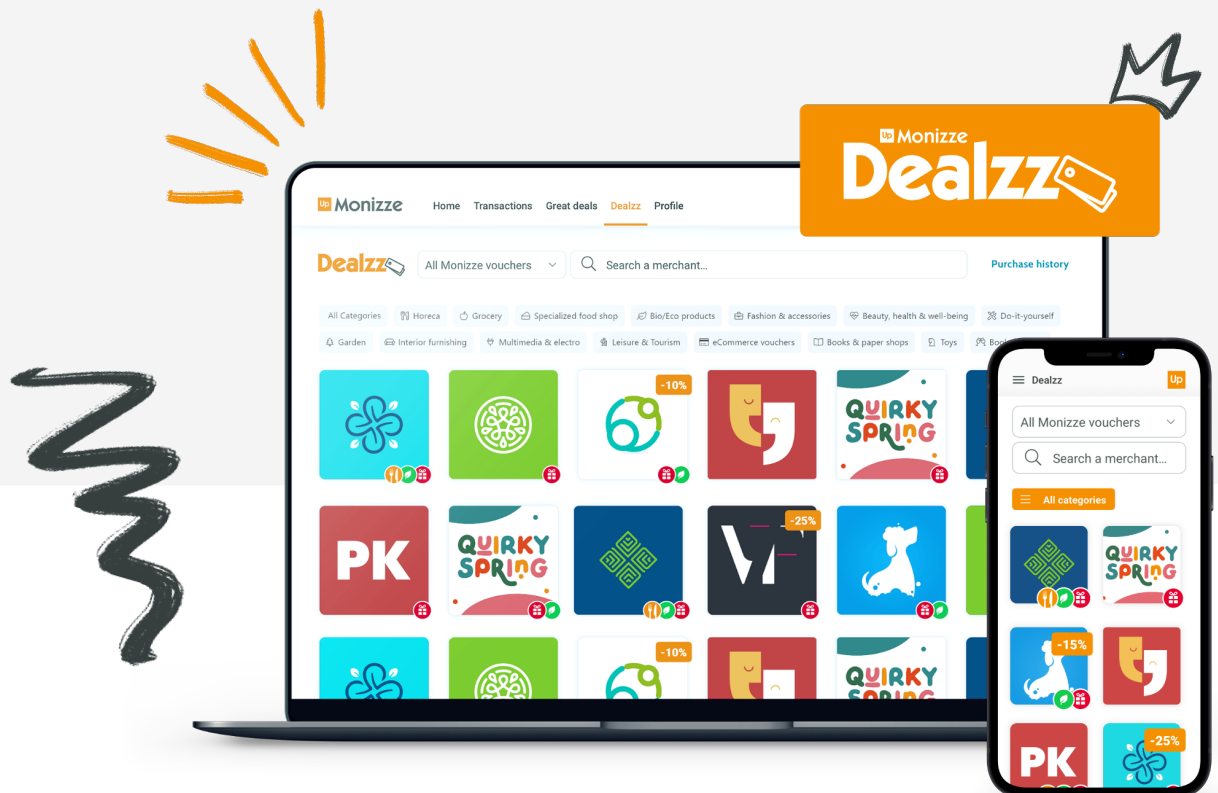
You can also use your gift vouchers to make purchases on the Monizze Dealzz platform.

[Buy online](#)

www.monizze.be/en/buy-on-activ-or-online/

6.

Monizze Dealzz



Monizze Dealzz is an online platform where hundreds of partner merchants offer deals and other advantages year-round.

Discover it now:

[Monizze Dealzz](#)

dealzz.monizze.be





7. Need help?

Contact the Monizze team:

 support@monizze.be 

 078/05.33.77
Monday to Saturday, from 8:30AM to 6:00PM

