

Monizze purchasing power premium USER GUIDE



Hello, Welcome to Monizze!

Good news: you have just received - or will soon receive - the purchasing power premium from your employer.

This guide is meant to facilitate the use of this new one-time premium, the purchasing power premium.

Enjoy reading!



**The purchasing
power premium**

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What is the purchasing power premium?

The purchasing power premium is a one-time premium intended to increase your purchasing power as well as boost local consumption in Belgium. You will receive them in the form of electronic vouchers. These vouchers can be spent in Belgium before the **31st of December 2024**. The purchasing power premium is thus guaranteed to benefit the local economy. This premium can be used to pay for the same products and services as with meal and eco vouchers.



What can you buy with the purchasing power premium?

Buy the same essential goods with the purchasing power premium as with meal and eco vouchers. The premium can be used for a range of products and services, both at physical retailers and online in webshops and on our Dealzz platform. Go out to a restaurant, to the supermarket or use the premium to buy electrical appliances with the European energy label. You can use the purchasing power premium at all retailers who accept Monizze meal and eco vouchers.

Food

Use your purchasing power premium during your lunch break, at restaurants or at the supermarket. You can also spend the premium in grocery shops or specialised shops such as bakeries and butchers. You can use the purchasing power premium at all food shops that accept Monizze meal and/or eco vouchers.

Ecological products and services

With your purchasing power premium, you buy, for example, electrical appliances with the European energy label, rechargeable batteries, products for maintaining your garden, second-hand products and so much more. All ecological products and services defined in the [National Labour Council \(NAR\)](#) list are eligible.

2. Starting up with Monizze

Do you already receive Monizze extra-legal benefits (meal, eco, gift or sport & culture vouchers)?

YES

Your purchasing power premium account and balance will be added to your existing profile. You can therefore continue to use the same Monizze card.

How does it work when you're in a shop?

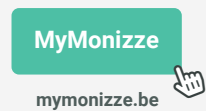
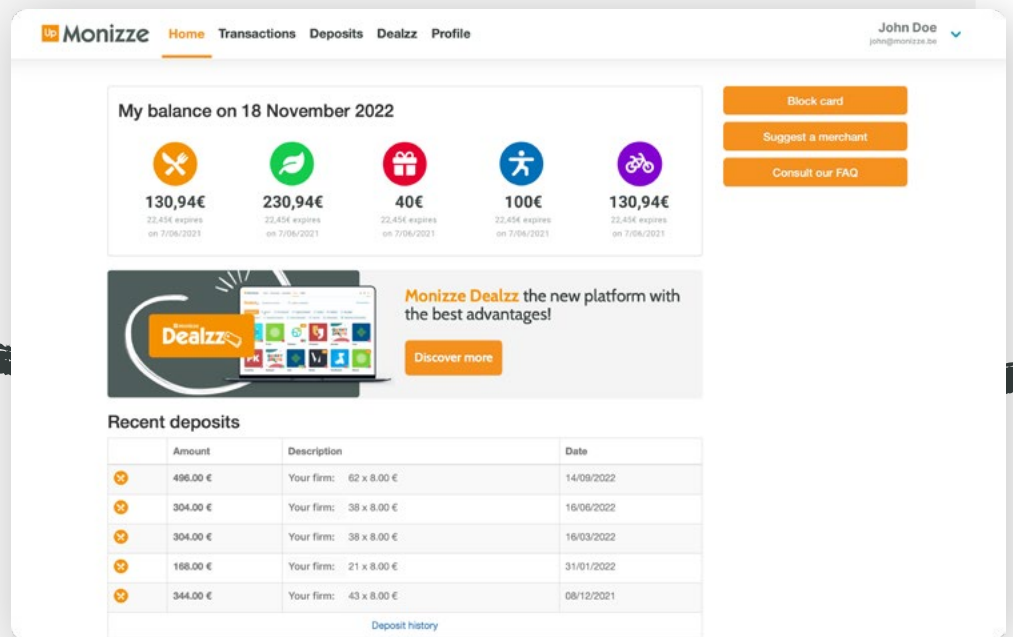
The payment terminals of shops that accept Monizze meal and eco vouchers are equipped to accept the purchasing power premium. If you have meal and/or eco vouchers on your card, the purchasing power premium will be debited after the other vouchers. This is because the purchasing power premium is intended for the purchase of the same products and services. So you only need to mention at the checkout that you wish to pay with meal or eco vouchers.

NO

You will receive your Monizze card by post. Follow the instructions to activate your card in the enclosed letter. It's quick and easy!



3. Log into MyMonizze



Monizze puts an online personal area at your disposal.
From your MyMonizze area, it is possible to:



Consult the balance
of your vouchers



Consult your transaction
history



Check the validity
of your vouchers

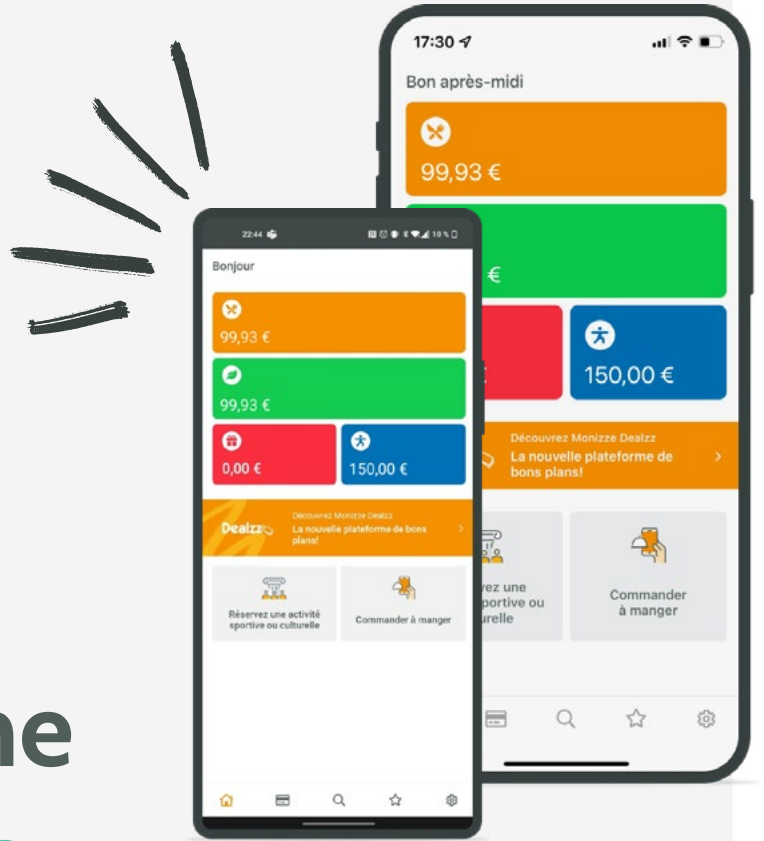


Access the Dealzz platform



Block your card

4. Download the Monizze-app



Thanks to the Monizze app, you enjoy all Monizze services 24/7. The Monizze app allows you to:



Consult the balance of your vouchers



Consult your transaction history



Check the validity of your vouchers



Access the Dealzz platform



Block your card



Find a retailer near you where your Monizze card is accepted



Transfer a transaction from one type of voucher to another

If another balance has been debited while you wanted to pay with your purchasing power premium, you can use the Monizze app to transfer a transaction. Click on your vouchers icon to open the transaction history. Select a transaction and click "Transfer to another account." Press the purchasing power premium icon and then "Confirm transfer."



5. Find a merchant who accepts your **purchasing power premium**

There are two possibilities for spending your purchasing power premium:

A. In a shop, with your Monizze card

There are more than 35,000 merchants in Belgium that accept the Monizze card. Go to the Monizze website or our mobile app to find a shop near you that accepts your purchasing power premium. When searching, choose the product "purchasing power premium" and then enter your postal code. You can also filter your search by product category.

[Buy in person](https://www.monizze.be/en/buy-in-person)

<https://www.monizze.be/en/buy-in-person>

B. Online, via our Dealzz platform or in a webshop

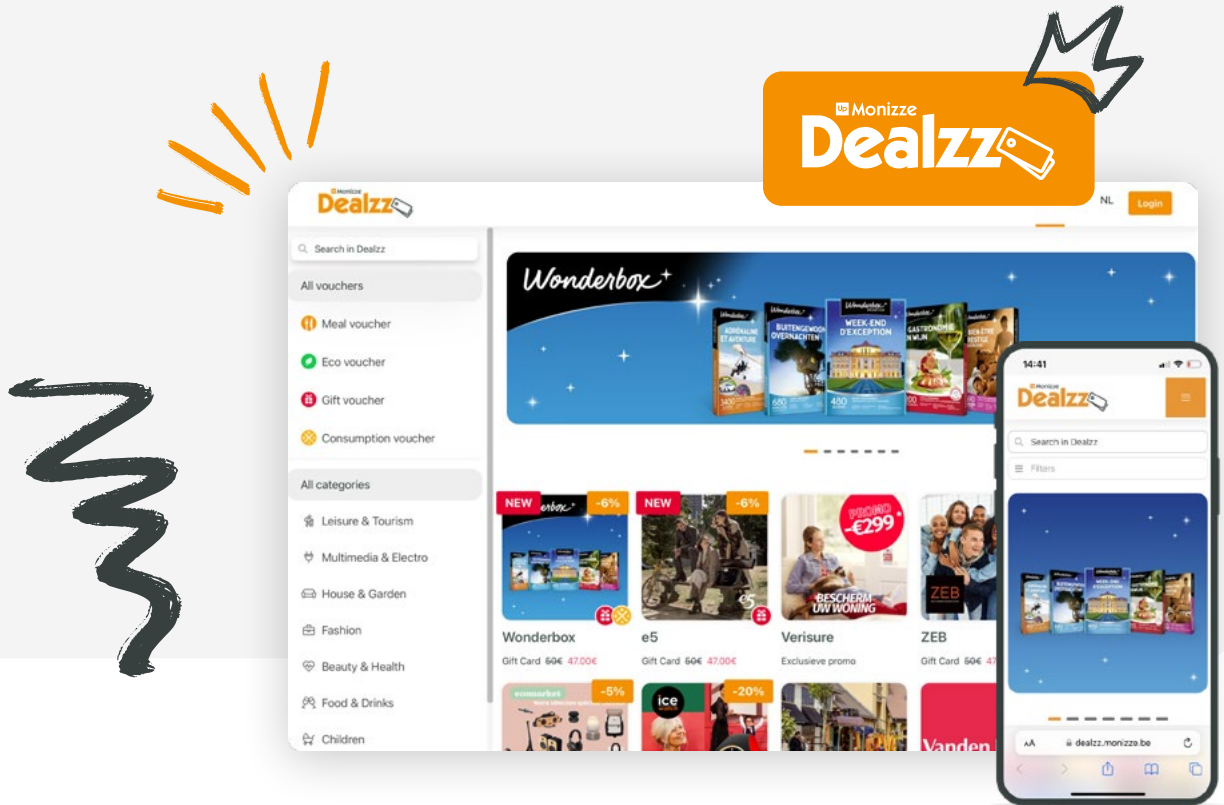
Shop with your purchasing power premium at all our online partners in Belgium. Select "Monizze" when paying online on our partners' websites. Enter your Monizze username and password.

[Monizze Dealzz](#)

Our online network

6.

Monizze Dealzz



Dealzz is our online benefits platform with more than 100 interesting offers and discounts. Dealzz increases your purchasing power and inspires. On Dealzz, you will find two types of deals:



Advantageous gift cards

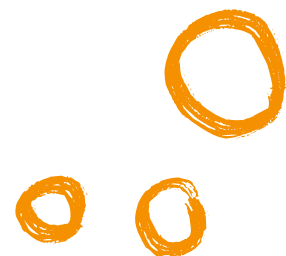


And promotional codes

When you have no remaining balance, you can keep using Dealzz to enjoy exclusive offers. You can also use other payment methods to complete your purchases.

[Discover Dealzz](#)

dealzz.monizze.be



7. Any questions? Need help?

You can contact the Monizze team:

✉ support@monizze.be

☎ 078/05.33.77

Monday to Saturday, from 8:30AM to 6:00PM

